SUBSTITUTE HOUSE BILL 2622

State of Washington 54th Legislature 1996 Regular Session

By House Committee on Health Care (originally sponsored by Representatives Hymes, Cody, Murray, Dyer, Brumsickle, Crouse, Skinner and Backlund)

Read first time 01/29/96.

- 1 AN ACT Relating to public disclosure of complaints filed under the
- 2 uniform disciplinary act; amending RCW 18.130.080 and 42.17.310; and
- 3 adding a new section to chapter 18.130 RCW.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 5 <u>NEW SECTION.</u> **Sec. 1.** A new section is added to chapter 18.130 RCW
- 6 to read as follows:
- 7 Written complaints submitted to a disciplining authority under this
- 8 chapter are not subject to disclosure under chapter 42.17 RCW until the
- 9 disciplining authority files a statement of charge or charges under RCW
- 10 18.130.090. Reports of complaints for which statements of charges have
- 11 not been filed are exempt from disclosure under chapter 42.17 RCW, but
- 12 must be maintained in the records and tracking system of the
- 13 department.
- 14 **Sec. 2.** RCW 18.130.080 and 1986 c 259 s 5 are each amended to read
- 15 as follows:
- 16 A person, including but not limited to consumers, licensees,
- 17 corporations, organizations, health care facilities, and state and
- 18 local governmental agencies, may submit a written complaint to the

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- 1 disciplining authority charging a license holder or applicant with
- 2 unprofessional conduct and specifying the grounds therefor. All
- 3 complaints must be in writing and signed by the person submitting the
- 4 complaint. A copy of the complaint shall be given to the license
- 5 holder being charged by the disciplinary authority. If the
- 6 disciplining authority determines that the complaint merits
- 7 investigation, or if the disciplining authority has reason to believe,
- 8 without a formal complaint, that a license holder or applicant may have
- 9 engaged in unprofessional conduct, the disciplining authority shall
- 10 investigate to determine whether there has been unprofessional conduct.
- 11 However, investigations by the disciplinary authority must be related
- 12 <u>to matters pertaining to the complaint.</u> A person who files a complaint
- 13 under this section in good faith is immune from suit in any civil
- 14 action related to the filing or contents of the complaint.
- 15 **Sec. 3.** RCW 42.17.310 and 1995 c 267 s 6 are each amended to read 16 as follows:
- 17 (1) The following are exempt from public inspection and copying:
- 18 (a) Personal information in any files maintained for students in
- 19 public schools, patients or clients of public institutions or public
- 20 health agencies, or welfare recipients.
- 21 (b) Personal information in files maintained for employees,
- 22 appointees, or elected officials of any public agency to the extent
- 23 that disclosure would violate their right to privacy.
- 24 (c) Information required of any taxpayer in connection with the
- 25 assessment or collection of any tax if the disclosure of the
- 26 information to other persons would (i) be prohibited to such persons by
- 27 RCW 82.32.330 or (ii) violate the taxpayer's right to privacy or result
- 28 in unfair competitive disadvantage to the taxpayer.
- 29 (d) Specific intelligence information and specific investigative
- 30 records compiled by investigative, law enforcement, and penology
- 31 agencies, and state agencies vested with the responsibility to
- 32 discipline members of any profession, the nondisclosure of which is
- 33 essential to effective law enforcement or for the protection of any
- 34 person's right to privacy.
- 35 (e) Information revealing the identity of persons who are witnesses
- 36 to or victims of crime or who file complaints with investigative, law
- 37 enforcement, or penology agencies, other than the public disclosure
- 38 commission, if disclosure would endanger any person's life, physical

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- safety, or property. If at the time a complaint is filed the complainant, victim or witness indicates a desire for disclosure or nondisclosure, such desire shall govern. However, all complaints filed with the public disclosure commission about any elected official or candidate for public office must be made in writing and signed by the complainant under oath.
- 7 (f) Test questions, scoring keys, and other examination data used 8 to administer a license, employment, or academic examination.
- 9 (g) Except as provided by chapter 8.26 RCW, the contents of real estate appraisals, made for or by any agency relative to the acquisition or sale of property, until the project or prospective sale is abandoned or until such time as all of the property has been acquired or the property to which the sale appraisal relates is sold, but in no event shall disclosure be denied for more than three years after the appraisal.
- 16 (h) Valuable formulae, designs, drawings, and research data 17 obtained by any agency within five years of the request for disclosure 18 when disclosure would produce private gain and public loss.

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- (i) Preliminary drafts, notes, recommendations, and intra-agency memorandums in which opinions are expressed or policies formulated or recommended except that a specific record shall not be exempt when publicly cited by an agency in connection with any agency action.
- (j) Records which are relevant to a controversy to which an agency is a party but which records would not be available to another party under the rules of pretrial discovery for causes pending in the superior courts.
- (k) Records, maps, or other information identifying the location of archaeological sites in order to avoid the looting or depredation of such sites.
- 30 (1) Any library record, the primary purpose of which is to maintain 31 control of library materials, or to gain access to information, which 32 discloses or could be used to disclose the identity of a library user.
- (m) Financial information supplied by or on behalf of a person, firm, or corporation for the purpose of qualifying to submit a bid or proposal for (i) a ferry system construction or repair contract as required by RCW 47.60.680 through 47.60.750 or (ii) highway construction or improvement as required by RCW 47.28.070.
- 38 (n) Railroad company contracts filed prior to July 28, 1991, with 39 the utilities and transportation commission under RCW 81.34.070, except

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- 1 that the summaries of the contracts are open to public inspection and 2 copying as otherwise provided by this chapter.
- 3 (o) Financial and commercial information and records supplied by 4 private persons pertaining to export services provided pursuant to 5 chapter 43.163 RCW and chapter 53.31 RCW.
- 6 (p) Financial disclosures filed by private vocational schools under 7 chapter 28C.10 RCW.
- 8 (q) Records filed with the utilities and transportation commission 9 or attorney general under RCW 80.04.095 that a court has determined are 10 confidential under RCW 80.04.095.
- 11 (r) Financial and commercial information and records supplied by
 12 businesses or individuals during application for loans or program
 13 services provided by chapters 43.163, 43.160, 43.330, and 43.168 RCW,
 14 or during application for economic development loans or program
 15 services provided by any local agency.
- (s) Membership lists or lists of members or owners of interests of units in timeshare projects, subdivisions, camping resorts, condominiums, land developments, or common-interest communities affiliated with such projects, regulated by the department of licensing, in the files or possession of the department.
- 21 (t) All applications for public employment, including the names of 22 applicants, resumes, and other related materials submitted with respect 23 to an applicant.
 - (u) The residential addresses and residential telephone numbers of employees or volunteers of a public agency which are held by the agency in personnel records, employment or volunteer rosters, or mailing lists of employees or volunteers.
- (v) The residential addresses and residential telephone numbers of the customers of a public utility contained in the records or lists held by the public utility of which they are customers.
- (w)(i) The federal social security number of individuals governed 31 under chapter 18.130 RCW maintained in the files of the department of 32 33 health, except this exemption does not apply to requests made directly 34 to the department from federal, state, and local agencies of 35 government, and national and state licensing, credentialing, investigatory, disciplinary, and examination organizations; (ii) the 36 37 current residential address and current residential telephone number of a health care provider governed under chapter 18.130 RCW maintained in 38 the files of the department, if the provider requests that this 39

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- information be withheld from public inspection and copying, and 1 provides to the department an accurate alternate or business address 2 and business telephone number. On or after January 1, 1995, the 3 4 current residential address and residential telephone number of a health care provider governed under RCW 18.130.140 maintained in the 5 files of the department shall automatically be withheld from public 6 7 inspection and copying if the provider has provided the department with 8 an accurate alternative or business address and telephone number.
- 9 (x) Information obtained by the board of pharmacy as provided in 10 RCW 69.45.090.
- (y) Information obtained by the board of pharmacy or the department of health and its representatives as provided in RCW 69.41.044, 69.41.280, and 18.64.420.
- (z) Financial information, business plans, examination reports, and any information produced or obtained in evaluating or examining a business and industrial development corporation organized or seeking certification under chapter 31.24 RCW.
- (aa) Financial and commercial information supplied to the state investment board by any person when the information relates to the investment of public trust or retirement funds and when disclosure would result in loss to such funds or in private loss to the providers of this information.
 - (bb) Financial and valuable trade information under RCW 51.36.120.
- (cc) Client records maintained by an agency that is a domestic violence program as defined in RCW 70.123.020 or 70.123.075 or a rape crisis center as defined in RCW 70.125.030.

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- (dd) Information that identifies a person who, while an agency employee: (i) Seeks advice, under an informal process established by the employing agency, in order to ascertain his or her rights in connection with a possible unfair practice under chapter 49.60 RCW against the person; and (ii) requests his or her identity or any identifying information not be disclosed.
- 33 (ee) Investigative records compiled by an employing agency 34 conducting a current investigation of a possible unfair practice under 35 chapter 49.60 RCW or of a possible violation of other federal, state, 36 or local laws prohibiting discrimination in employment.
- 37 (ff) Business related information protected from public inspection 38 and copying under RCW 15.86.110.

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- 1 (gg) Financial, commercial, operations, and technical and research 2 information and data submitted to or obtained by the clean Washington 3 center in applications for, or delivery of, program services under 4 chapter 70.95H RCW.
 - (hh) Information and documents created specifically for, and collected and maintained by a quality improvement committee pursuant to RCW 43.70.510, regardless of which agency is in possession of the information and documents.
- 9 <u>(ii) Written complaints filed under chapter 18.130 RCW that are</u> 10 <u>exempt from disclosure under section 1 of this act.</u>
- (2) Except for information described in subsection (1)(c)(i) of 11 this section and confidential income data exempted from public 12 inspection pursuant to RCW 84.40.020, the exemptions of this section 13 are inapplicable to the extent that information, the disclosure of 14 15 which would violate personal privacy or vital governmental interests, can be deleted from the specific records sought. No exemption may be 16 17 construed to permit the nondisclosure of statistical information not descriptive of any readily identifiable person or persons. 18
 - (3) Inspection or copying of any specific records exempt under the provisions of this section may be permitted if the superior court in the county in which the record is maintained finds, after a hearing with notice thereof to every person in interest and the agency, that the exemption of such records is clearly unnecessary to protect any individual's right of privacy or any vital governmental function.
- (4) Agency responses refusing, in whole or in part, inspection of any public record shall include a statement of the specific exemption authorizing the withholding of the record (or part) and a brief explanation of how the exemption applies to the record withheld.

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